

Yiynova Products Installation Tip

(Written by technical team of “The Panda City LLP”)

For Windows Users

Step A: Pre-Installation.

Before you install and setup the Yiynova products (DP10, WDP10, MSP15, MSP19), please check the following items:

1. If you have previously installed Wacom drivers, please uninstall them first. Yiynova’s products and drivers have conflict with Wacom’s driver. It may cause your PC freeze, line zigzags, ghost-move of pen, unable to register the pen, lost connection with your pen... etc.
2. Some anti-virus software may hold your pen so you will feel the pen moving slow or sticky. AVG is confirmed as one of them. Please uninstall or disable your AVG when you install / setup/ use your Yiynova products.
3. For windows users especial Win7, please update with latest service pack. We have a customer using **Nvidia** video driver, the tablet freeze after the programs are run and show “Nvidia recover error message”. After the update with latest service pack, all are working fine.

Step B: Drivers Installation

For DP10, it uses two USB to connect with your PC (Please do connect **BOTH USB** cable with your PC). It needs to install **TWO** drivers: one for Display driver (driver from displaylink.com) and one for PenPad driver (Driver from Waltop.com). The drivers from YiyNova website (www.Yiynova.com) or The Panda City website (www.ThePandaCity.com) list the most compatible drivers (but not latest drivers). If you have some issue to use the drivers from both website with some of your application. You can go to www.displaylink.com to get USB display driver, or www.waltop.com to get the latest Tablet PenPad driver.

For MSP15, MSP19, you just need to install PenPad driver. You display driver comes from Windows’s library. You need to set the proper resolution in window’s display setting of Yiynova display. We have a customer report an issue which he can’t use whole screen of MSP19. After he adjusts his display setting for MSP19 to 1440x900, he can use whole screen. About the PenPad driver, same as DP10, you can download the driver from YiyNova website (www.Yiynova.com) or The Panda City website (www.ThePandaCity.com). They list the most compatible drivers (but not latest drivers). If you have some issue to use the drivers from both website with some of your application, you can go to www.waltop.com to get the latest Tablet driver.

For WDP10, please definitely use the drivers from the CD. The installation/setup application will walk you through to install 3 drivers: wireless, display and PenPad. Please don’t try to download and install any individual driver from displaylink.com or waltop.com. The CD has already the latest driver.

Step C: Calibration your Pen

Once you have installed all necessary drivers, restarts your PC, you will need to do the calibration which ties the tablet with your pen together. When you connect your Tablet with your PC, a PenPad icon will show in your system tray(or you can go to control panel, look for Pen Pad icon there). Double click the PenPad icon, it will pop up a window. You can click calibration button, it will guide you through the calibration process. Once you target 5 goals by your pen. You are ready to use the tablet. (DP10 has a switch to use tablet or LCD mode. You need to make switch to the monitor mode to show display)

PS: Please contact us at support@ThePandaCity.Com or 513-498-8857 for support if you have any question about the installation.

Enjoy The Drawing on Screen

Yiynova Products Installation Tip

(Written by technical team of “The Panda City LLP”)

For MAC Users

Step A: Pre-Installation.

Before you install and setup the Yiynova products (DP10, WDP10, MSP15, MSP19), please check the following items:

1. If you have previously installed Wacom drivers, please uninstall them first. Yiynova’s products and drivers have conflict with Wacom’s driver. It may cause your PC freeze, line zigzags, ghost-move of pen, unable to register the pen, lost connection with your pen... etc.

Step B: Drivers Installation

For DP10, it uses two USB to connect with your PC (Please do connect **BOTH USB** cable with your PC). It needs to install **TWO** drivers: one for Display driver (driver from displaylink.com) and one for PenPad driver (Driver from Waltop.com). The drivers from YiyNova website (www.Yiynova.com) or The Panda City website (www.ThePandaCity.com) list the most compatible drivers (but not latest drivers). If you have some issue to use the drivers from both website with some of your application. You can go to www.displaylink.com to get USB display driver for MAC, or www.waltop.com to get the latest Tablet PenPad driver for MAC.

For MSP15, MSP19, you just need to install PenPad driver. You display driver comes from MAC’s library. For MAC OS 10.6.8, it may allow you to set MSP19 as main display in Mirror-Off (The calibration should be found but just as main display). For OSX 10.7.2, you can just use as mirror mode (No Calibration button)

About the PenPad driver, same as DP10, you can download the driver from YiyNova website (www.Yiynova.com) or The Panda City website (www.ThePandaCity.com). They list the most compatible drivers (but not latest drivers). If you have some issue to use the drivers from both website with some of your application, you can go to www.waltop.com to get the latest Tablet driver.

Step C: Calibration your Pen

Once you have installed all necessary drivers, restart the MAC, you should be ready to use. For more detail about the PenPad driver setting, please go to storefront of “The Panda City” on Amazon. Go to [Detailed Seller Information](#) of storefront. You can find the document “**MAC OS 10.6.8 Installation Guide**”. This document will show more detail about the installation of Mac PenPad driver.

PS: Please contact us at support@ThePandaCity.Com or 513-498-8857 for support if you have any question about the installation.

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